

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 1:27 PM
To: 'Rachel'
Subject: RE: Uber

RECEIVED

JAN 23 2015

**PSC SC
MAIL / DMS**

Dear Rachel:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,
Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Rachel [<mailto:pinkishot324@gmail.com>]
Sent: Friday, January 16, 2015 9:50 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

I support uber. I have seen how it has worked in other areas like Indiana and helped reduced DUI arrests.

Sent from my iPhone

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 1:27 PM
To: 'Zach Lynn Rondestvedt'
Subject: RE: Uber

RECEIVED

JAN 23 2015

Dear Zach Lynn Rondestvedt:

PSC SC
MAIL/DMS

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams

Administrative Coordinator

Public Service Commission of South Carolina

(803) 896-5122

hope.adams@psc.sc.gov

From: Zach Lynn Rondestvedt [<mailto:zachnlynn@gmail.com>]

Sent: Friday, January 16, 2015 9:53 PM

To: PSC_Contact

Cc: _RegStaff - Complaints Distribution Group

Subject: Uber

My family wants Uber here!

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 1:28 PM
To: 'Taylor Smith'
Subject: RE: Uber

RECEIVED

JAN 23 2015

Dear Taylor Smith:

**PSC SC
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

From: Taylor Smith [<mailto:ts060882@gmail.com>]
Sent: Friday, January 16, 2015 9:53 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Uber

Uber has been a great addition to myself, and my loved ones' lives! I could not be more impressed with the cleanliness, friendliness, convenience, or cost of every Uber that I have used. This company and technology will be a part of our future.

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 1:28 PM
To: 'Dany Kapp'
Subject: RE: Keep Uber

RECEIVED

JAN 23 2015

Dear Dany Kapp:

**PSC SC
MAIL / DMS**

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Dany Kapp [<mailto:kappdany@aol.com>]
Sent: Friday, January 16, 2015 9:56 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Keep Uber

Please keep Uber in South Carolina it is much safer and much more efficient than cab services who rarely show up for pickups if they do it is way past a reasonable time.

Sincerely
Dany Kapp
kappdany@aol.com

Sent from my iPhone

Adams, Hope

From: Adams, Hope
Sent: Friday, January 23, 2015 1:29 PM
To: 'Amber'
Subject: RE: Testimony | SC Needs Uber!

RECEIVED

JAN 23 2015

PSC SC
MAIL / DMS

Dear Amber:

This is to acknowledge receipt of your email to the Public Service Commission of South Carolina. I am forwarding your email to our Clerk's Office for processing. Your email will become a part of Docket No. 2014-372-T and will be posted on our website under this Docket.

Please let me know if you should require any additional information.

Sincerely,

Hope H. Adams
Administrative Coordinator
Public Service Commission of South Carolina
(803) 896-5122
hope.adams@psc.sc.gov

-----Original Message-----

From: Amber [<mailto:vat00751899@gmail.com>]
Sent: Friday, January 16, 2015 9:58 PM
To: PSC_Contact
Cc: _RegStaff - Complaints Distribution Group
Subject: Testimony | SC Needs Uber!

I normally don't get behind Uber call to actions but I feel very strongly that South Carolina Needs Uber based on experience. Why? It is a safe and cost effective mode of transportation for people visiting the state of South Carolina who are on a budget.

In September 2014, I landed at the Greenville Airport from DCA.

My friend, a Masters student and Graduate Assistant at Clemson University originally planned to pick me up but had to change his plans last minute. A rental car was out of the question due to cost and I went to the car service kiosk to ask about transportation. I was shocked to be quoted \$30 (plus tip of course) which would make the total around \$36 for a 10 minute drive to the Clemson Shuttle. (The customer service of the kiosk wasn't great either and left a bad taste in my mouth).

Unlike DCA, there isn't easily accessible public transportation--I would have taken it. On a whim, I opened up my Uber app and was shocked to find that there was Uber in SC. I quickly typed in my information to get a quote and was quoted \$20-\$25 for my trip.

Needless to say, I was able to arrange a ride to the Clemson shuttle and saved \$13. Not only did I find Uber affordable, I was able to learn about my driver who was a retired steel engineer. He loved being an Uber driver and also went the extra mile, assisting me with my luggage and telling me about the area.

In short, SC needs Uber. They provide additional employment opportunities and keep rates competitive. The airport runs a monopoly for car service and Uber will challenge them to keep rates affordable and improve the overall customer experience.